CREDIT UNION NEWS

Sweeten your February with our Loan Special!



Receive 0.25% off the final loan rate* during the month of February!

AUTO-OWNERS ASSOCIATES CREDIT UNION

> *The final rate is based on your credit score. New loans only. This special does not apply to the refinancing of existing Auto-Owners Associates Credit Union loans.

Stretch your dollars by investing in a Term Share (CD)

Rates are now as high as 2.22[%] APY for a 60 month Term Share!

The minimum balance for each Term Share is \$500. Our terms range from 6 to 60 months and there is a one-time option to request a rate increase on the 36-60 month Term Shares if rates change during the CD term. Early withdrawals are subject to penalty.

View our rates at <u>www.aoacu.com</u> or stop by and speak with someone today.



69th Annual Meeting

The Credit Union's 2018 Annual Meeting will be held on Tuesday, February 13th at 4:00 pm in the Lake Ontario Room.

Members are welcome to attend!



Online Banking Login Changes



Our online banking is undergoing an upgrade! This exciting change will expand the limit on the length for your online banking password from 10 to 256 characters on March 11, 2018, which is great news for our online banking security.

However, **this change may require you to change your password** if you are currently in the habit of typing more than 10 characters for your password. The directions stated to create passwords between 8-10 characters, **but** the system <u>would</u> allow members to create a password that was longer than 10, even though the password capture mechanism was only recognizing the first 10 characters of the password. Therefore, when we make the switch on March 11, online banking will begin to count beyond the 10 character limit and members entering passwords that they believe to be longer than the 10 characters will not be able to log in to online banking.

As an example, Jane Member believes her password is *ilovemydog123*. When Jane enters her password now, the system recognizes <u>only the first 10 characters</u>, *ilovemydog*, then uses that as the password, and ignores the rest. After March 11, when Jane enters her password like she usually does (*ilovemydog123*), the system will now see the remaining characters of her password, compare it to the 10 characters it expected, and will consider that a password mismatch.

A current password longer than 10 characters that is entered on March 11, 2018 will not be able to access Online Banking and must be changed on that date. Prior to the change, you may notice a message in *It's Me 247* letting you know there's an issue with your password length. If you see this message, and must change your password on March 11, use the "I forgot my password" link in *It's Me 247* Online Banking and follow the prompts to create a new password. If you need assistance changing your password, contact the credit union.

Please visit our website at <u>aoacu.com</u> to view our Rates, Become a member, Apply for a loan, and much more!

Remember, Auto-Owners Associates Credit Union will never ask for account information via text or email. If you receive a message that was not initiated by you, or if you are unsure

whether a message is legitimate, please contact the Credit Union before giving out any information.